Cutting-edge policy and IT solutions for the public sector

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ABOUT ACLARA

The Aclara Group offers cutting-edge policy research, analysis and information technology solutions for the public sector. Our staff has experience working at all levels of government—from the Federal level analyzing multi-billion dollar programs and implementing large-scale information systems, to the local field office implementing social service programs.   Our combination of experience allows us to provide integrated solutions that meet the needs of beneficiaries, agency staff and top-level agency management alike.

AREAS OF EXPERTISE

Subject Matter Expertise

Our staff has proven experience in social and health programs including Medicare, Medicaid, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance to Needy Families (TANF), Social Security Retirement and Disability Insurance, Supplemental Security Income (SSI), and Child Support Enforcement.

Policy and Program Research and Analysis

- Public policy and program research and analysis
- Policy reports and briefs
- Micro-simulation policy analysis
- Budgeting and cost estimation
- Legislative and Regulatory Impact Analysis(RIA)
- Quantitative and qualitative research
- Data analysis
- Program implementation analysis
- Business process analysis and reengineering
- Work-flow analysis
- Workforce training

Information Technology

- Project Management (PMP)
- Large-scale system development and deployment
- Business process requirements collection and management
- System conversion and integration
- Software design and development
- Telecommunication services
- Database administration
- IT management consulting
- Program Management Office (PMO)
- Training
- Software: HP-UX, ORACLE 10g, J2EE

COMPANY INFORMATION

The Aclara Group is a self-certified Small Disadvantaged and Minority-Owned Business made up of highly-experienced professionals, offering services to public sector agencies in the Washington-DC Metro Area, New Jersey and Puerto Rico.   We have teaming arrangements with certified 8(a) and larger firms that provide us with the flexibility to meet a broad range of client needs and utilize a variety of contracting vehicles.

OUR LEADERSHIP

Theresa Wilson, MPA
Owner, Principal

Expertise: Public policy research and analysis, micro-simulation analysis, budget and legislative analysis and development, program design, planning and evaluation, training

Ms. Wilson has over 15 years experience researching, analyzing and implementing social service programs at the City, State, Federal and international level. Ms. Wilson's unique combination of experience allows her to understand agency challenges and craft integrated and effective policy solutions that work for all levels of an agency.

Ms. Wilson's Federal Government experience includes serving as a policy analyst for budget and legislation for the USDA Food and Nutrition Service (FNS), as a policy analyst and researcher with the Social Security Administration's Office of Policy, and as a Presidential Management intern on assignment with the U.S. House Ways and Means Committee and the Office of Management and Budget. Ms. Wilson has also served the federal government as a project officer and has extensive knowledge of federal contracting requirements and effective project management skills.   Ms. Wilson began her public sector career as a Social Worker for the State of Washington and City of Seattle, where she gained in-depth, ground-level knowledge of human services programming. In addition to her Government experience, Ms. Wilson has been President of a non-profit international development organization, the East African Center for the Empowerment of Women and Children, and has worked as a researcher and analyst on projects for the Human Services Policy Center, the World Bank, and the Center for Regional Development Studies at the University of Los Andes in Bogota, Colombia.

Paul Segarra, PMP
Owner, Principal

Expertise: IT program/project management, systems development life cycle, business process re-engineering, business analysis, institutional development

Mr. Segarra is a certified Project Manager Professional with over 20 years experience in software development and implementation of large-scale computer applications for the public sector. Prior to co-founding the Aclara Group, he orchestrated the state-wide deployment of the Electronic Benefit Transfer (EBT) system, and the Nutrition Assistance Plan (NAP) and Temporary Assistance to Needy Families (TANF) Case Management Systems for the Commonwealth of Puerto Rico.   In addition, he was responsible for the design and implementation of Puerto Rico's Child Support Enforcement System.

Prior to his public sector work, Mr. Segarra served as a project management consultant for Verizon implementing large-scale telecommunications systems. He has also worked as a senior project manager for Evertec, responsible for developing and implementing a large claims processing system, and for TRW, Inc., responsible for the conversion and implementation of a comprehensive child support enforcement system.

Mr. Segarra brings expert knowledge of a broad array of public sector programs and the ability to successfully manage the full systems development life-cycle. Under his direction, public sector agencies have won accolades by delivering increased and improved services while controlling costs.